

Monkey Bizzness adventure play LTD Annual pass membership Terms and Conditions

1. By taking out a Monkey Bizzness Hockley Membership you accept these Membership terms and conditions and the Monkey Bizzness Rules of Play
2. This Membership only entitles Members access to Monkey Bizzness Hockley
3. Monkey Bizzness Pass holders are entitled to unlimited entry during advertised opening times and sessions.
4. If you would like to book 2 sessions back to back you may be asked to leave during a 30 minute clean up and then come back for the next session.
5. A Membership Card is only valid when used and/or presented by the named Member as stated on the system. Misuse will result in the Membership being withdrawn. This includes booking a session and not turning up without notifying us.
6. Each adult responsible for the child/ren will be issued his or her own Membership Card in their own name
7. Memberships are non-transferable and cannot be sold or given away to a third party
8. Membership is non refundable
9. The authorised Member must show their Membership Card at the Entrance each time they visit.
10. Members must be accompanied by a responsible adult at all times
11. Events subject to change without notice and no refunds or compensation is paid, should Monkey Bizzness Hockley close due to circumstances beyond its control. Including closures due to Covid. We may extend your pass under certain circumstances
12. Monkey Bizzness reserves the right to close part of or all of the facilities within the venue at any given time without prior notice or compensation.

13. Monkey Bizzness reserves the right to close part of or all of the facilities within the venue for private functions.
14. All Membership Cards remain the property of Monkey Bizzness and can be withdrawn in the event of fraud and misuse. This includes, but is not limited to, allowing a third party to attempt to gain access to Monkey Bizzness with a Membership Card of which they are not the valid holder
15. Failure to present a valid Membership Card will result in a charge of the 'on the day' admission rate
15. Membership Cards cannot be used in conjunction with any promotional offer or voucher such as the £1 meal.
16. Lost Membership Cards should be reported to Monkey Bizzness immediately. In the event of a lost Membership Card, Monkey Bizzness will re-issue a replacement card and charge an administration fee of £5.00 per card
17. Please take care of your cards, they can easily be demagnetised or damaged.
18. There must be a minimum of one named adult when registering for a Membership. This adult will be contacted for all correspondence regarding the Membership
19. All correspondence in connection with the Membership will only be sent to a nominated lead adult member who is responsible for ensuring all Terms and Conditions are met and to advise of any changes to contact details
20. Entry to Monkey Bizzness remains on a first come, first served basis.
21. Extra charges apply for special events
22. Monkey Bizzness reserve the right to update or change these Terms and Conditions from time to time with one month's notice sent to all members via email